

City of Adelaide

Community Engagement Charter

Guiding Principles:

COMMUNITY CENTRIC

The community is at the heart of what we do. We listen to them so that we can shape our city's bold future together:



ACCESSIBLE & INCLUSIVE

All community members have an opportunity to participate in decisions that impact them:



TRANSPARENCY & TRUST

Council builds trust by engaging authentically with our community on an ongoing basis:



Our Commitments

Actively seek Community feedback and input.

Ensure the level of input sought reflects the significance and impact of the decision to be made.

Build trusted relationships with local groups and support respectful involvement in local issues and decisions.

Ensure that we seek our community's feedback in a way that is creative, engaging and innovative.

Recognise the diverse needs of our community and create inclusive, accessible opportunities to share feedback.

Provide information that is easy to understand and speaks to what matters.

Enable the community to provide feedback at a time, and in a way that works for them.

Respect First Nations people and their connection to place through collaborative and meaningful engagement.

Be clear on what can be influenced, and what is already decided.

Report back to the community on how their feedback informed Council and what decision was made.

Work with our community to build lasting relationships and trust.

Build on what we've already heard from our community before seeking new information.

Allow ample time for the community to consider the relevant information and respond.

This Charter outlines our commitments to how the City of Adelaide will engage with the community when making decisions, plans, or projects that affect them.

Community engagement is the process of actively involving the community in decisions, planning and projects that impacts them or their local area.

Good community engagement supports Council Members to make informed decisions and the Charter outlines our Commitment to what we will do to achieve this.

City of Adelaide community includes all people who live, work, study or conduct business in, or who visit, use or enjoy the services, facilities and public places of, the City of Adelaide.

- City of Adelaide Act 1998